



<p><b>Mission</b></p>	<p><i>The mission of the Delaware State Housing Authority is to efficiently provide, and assist others to provide, quality, affordable housing opportunities and appropriate supportive services to low- and moderate-income Delawareans.</i></p>			
<p><b>Priorities</b></p>	<p><b>Ensure Affordable Rental Housing.</b></p>	<p><b>Advance and Sustain Homeownership.</b></p>	<p><b>Promote inclusive, sustainable communities and effective systems to address housing needs.</b></p>	<p><b>Manage for operational efficiency and long-term sustainability.</b></p>
<p><b>Objectives: Strategic Initiatives</b></p>	<p>Expand financing for the <b>new development and preservation of affordable rental housing</b>. Expand <b>rental assistance to special populations</b> in need of supportive services to live independently in the community.</p>	<p>Expand DSHA’s homeownership programs to improve <b>access and affordability for Delaware homebuyers</b>. Coordinate resources and systems to <b>better address rehabilitation needs</b> for homeowners.</p>	<p>Work with partners to ensure a balanced continuum of housing services to <b>prevent and end homelessness</b> in Delaware. Support <b>strategic neighborhood revitalization, community and downtown development</b> initiatives.</p>	<p><b>Financial Resiliency:</b> Increase revenues to meet rising costs with strategies to increase program, investment, and administrative income. <b>Human Resources:</b> Develop DSHA into a preferred Delaware employer and ensure it remains a great place to work, developing and maintaining a highly skilled and dedicated workforce. <b>Technology:</b> Expand and improve DSHA’s use of technology both internally and in our interactions with customers and partners. <b>Organizational Management:</b> Maintain DSHA’s status as a highly efficient, stable organization with sustainable operations focused on efficiency and, where possible, self-sufficiency.</p>
<p><b>Objectives: Ongoing Programs</b></p>	<p>Provide <b>rental assistance to low-income households</b> and assistance to become economically self-sufficient via Moving to Work. <b>Manage portfolio</b> of Project-based Section 8, LIHTC and DSHA-financed sites with compliance monitoring, audit reviews and inspections.</p>	<p>Engage in foreclosure prevention and mitigation activities to reduce the <b>impact of foreclosures</b> on Delaware communities and households.</p>	<p>Promote diverse, equitable, inclusive communities and <b>fair housing</b> choice. Maximize the use of the State’s growth management frame work to encourage affordable housing with <b>state and local planning</b> initiatives. Engage in ongoing <b>housing needs assessment and planning</b> activities.</p>	<p><b>Marketing:</b> Develop communications campaigns that effectively promote DSHA and its programs to existing and prospective stakeholders and further increase its brand, reputation and value to the State. <b>Customer Service:</b> Be a true partner to our customers and Delawareans, responding to their needs with accessible, user-friendly services.</p>